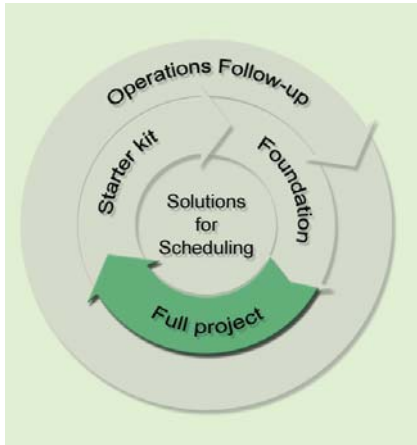


ORSYP PROFESSIONAL SERVICES

"Full Project" Package



In its "Full Project" package, ORSYP Professional Services offers you turn key deployment of complete Dollar Universe Solutions

ORSYP France
Paris

ORSYP Software Inc.
Boston, New York, Atlanta,
San Francisco

ORSYP Deutschland
Köln, Walldorf

ORSYP Italia
Milano, Roma

ORSYP Ibérica
Madrid

ORSYP UK
London

ORSYP Nederland
Amsterdam

ORSYP Suisse
Genève

ORSYP België, Luxembourg
Brussels

www.orsyp.com

Ensure the success of your automation project

ORSYP Professional Services manages the project and guarantees the delivery of an operational solution on time and within budget.

A bespoke project

ORSYP Professional Services works with you to define the scope and volume of the project on the basis of your IT Production criticality: staff availability, deadlines, technical risks, IT system diversity.

Quality Assurance Plan

Established by both partners on project launch, the Quality Assurance Plan makes it possible to validate both the organization of the project and the lines of communication. It consequently guarantees the viability of the solutions proposed.

A guarantee of results

Whether they are working on a flat-rate or time and materials basis, members of ORSYP Professional Services are committed to providing workable turnkey solutions that meet the requirements of the Quality Assurance Plan (QAP). In the QAP a major role is attributed to communications and knowledge transfer to ensure that your staff is fully versed in the solutions deployed.

Because
your computer
operations
are **vital**



DESCRIPTION

Definition of the implementation solutions for Dollar Universe Solutions

Our consultants work with you to define:

- the conditions of integration of Dollar Universe Solutions into your technical architecture and the means of deploying the software to your servers.
- the principles governing automated processing under Dollar Universe Solutions: definition of object naming conventions, script writing rules, principles of return code management.
- standard operating procedures concerning the daily use of Dollar Universe Solutions: administration, deployment of job configurations, operations monitoring and reporting.

Production roll-out of the solution for a pilot application

■ Initial installation and configuration of Dollar Universe Solutions:

We will help your staff apply standard installation and network configuration procedures to Dollar Universe Solutions on the targeted set of servers. A series of post-installation tests then allows you to make sure that the implemented configuration is totally operational.

■ Integration of your processing streams in a development environment

We apply the aforementioned principles, with your staff, to a predefined set of representative jobs: parameter set-up, script adjustment, testing and validation.

■ Go live assistance

Once knowledge has been transferred, we help your staff deploy the job configurations and accompany them during the first production runs.

Total deployment

Once the implementation solutions have been validated, all production jobs falling within scope will be rolled out in homogeneous sets on the basis of the processes used for the roll out of the pilot project.

Deliverables

Your production is now operational. As set out in our Quality Assurance Plan, ORSYP Professional Services will provide you with full project documentation: general specifications, detailed specification, delivery and acceptancy reports, etc.

FOR MORE INFORMATION

Contact us

email

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Internet

www.orsyp.com

Fax

+ 33 (0)1 47 73 12 10

For any further information concerning this or any of the other packages in our customer range ("Solutions for Scheduling", "Starter Kit", "Foundation", "Operations Follow-up") or for details of our "made to measure" solutions, please contact your Sales Engineer or mail us at services@orsyp.com.